



Corporate Responsibility Report

2021 Highlights

Strongly committed

At Quest Diagnostics, we take seriously our responsibility to promote a healthier world, create an inspiring and welcoming workplace, and build long-term sustainable value for all our stakeholders. In 2021, we continued our efforts to increase access to healthcare and build a high-performing and inclusive culture by investing in the development and support of our employees. We engaged our communities through corporate giving and volunteerism, took further steps to reduce our environmental footprint, and remained committed to strong and ethical governance with oversight from a diverse Board of Directors. As we move forward in 2022, we expect to continue to advance our goals.

Opening our new Clifton lab

This past year, we proudly began operations at our new flagship laboratory in Clifton, NJ. The Clifton lab is a powerful diagnostic engine for the Northeast region and the 40 million people it serves. Highly modernized, operationally efficient, and “always on,” every inch of this 250,000-square-foot facility was built to serve patients and healthcare providers even better with advanced technology and world-class automation. The largest in the Quest network of more than 20 major laboratory facilities across the nation and one of the largest globally, the Clifton lab redefines what’s possible in transforming the future of healthcare.

Expanding access



63M
COVID-19 molecular
& antibody tests*

~7,100 US patient
access points
~230 locations at select Walmart
and Safeway locations nationwide



~50%
increase in users
registered for
MyQuest® to
21.5M



2 years,
>230M miles
in COVID specimen
transport

121 new tests 

*Since the pandemic began.

Adding value



Expanding
genomics/advanced
diagnostics

Bringing the
advantages of
precision medicine
to more patients



650+
MDs and
PhDs for
consultation



183
research publications
and presentations

~1 in 3
adult Americans
served annually



Supporting our communities



>\$15M
in corporate giving
and Quest for Health
Equity grants

~800K
donated or
discounted test
requisitions



>27,000
employee
volunteer
hours

Inspiring our colleagues

FORTUNE
World's Most Admired
8th consecutive year



10 EBNs
(employee
business
networks)

~50,000 employees



71% identify as female



56% identify as people
of color*

Human Rights Campaign
Best Place to Work for
LGBTQ Equality
5th consecutive year



Diversity Day
added as
self-selected
holiday

\$3.5M
in tuition reimbursement



*US employees.



To read the full 2021 Corporate Responsibility Report, [click here](#).