



Prevent disruption and help ensure a **seamless testing experience**

A guide to understanding commercial limited coverage policies

Navigating commercial health plans' limited coverage policies (LCPs) can be complex and challenging, and missing or incorrect ordering information can result in test requisition delays, disruptions, or test cancellations. Quest Diagnostics wants to help you prevent these interruptions and provide a more seamless testing experience for your patients.

When submitting lab orders for a test with limited coverage, it's essential to ensure that the ICD-10 codes provided represent your patient's signs, symptoms, or conditions. If the indications and limitations of the health plan's policy are not met, your patient may be responsible for payment.

Important steps to help you avoid disruptions:

- 1. Understand coverage.** Check with your patient's health plan to see if the test you're ordering has an LCP
- 2. Enter diagnosis codes.** Requisitions must include ICD-10 codes that most accurately represent the signs, symptoms, or conditions that prompted the request

Following these steps can help you:

- Prevent follow-up calls or emails to your office to obtain missing information
- Streamline the test ordering process and improve turnaround time



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